

A P P R E C I A T I O N

“What really matters to our agency is people and relationships.”



ANNUAL REPORT
2017/2018

EXECUTIVE MESSAGE



People are resilient. After a natural disaster, like the floods in southern Alberta a few years ago or last year's devastating fire in Fort McMurray, it was common to hear people say, "Sometimes it takes loss to truly appreciate what you have." Even in the face of great loss, we still have people and relationships.

Edmonton John Howard Society is also resilient. As we were getting ready to pull together our annual report, our agency was hit with its own disaster: a malware ransom attack that resulted in the loss of some data and disrupted our systems for days. While it's disheartening (to say the least!) to think there are people in this world who would attack

organizations that exist only to do good, we can honestly say, "Sometimes it takes loss to truly appreciate what you have." More than anything, this experience has shown us that what really matters to our agency is people and relationships.

Call it a coincidence, but before the attack we had decided that the theme for our annual report would be Appreciation. We wanted to recognize our clients, staff, leadership, donors and supporters in a special way. Although this year's report is necessarily smaller than in past years (staff are busy returning to normal), we want to highlight and express our appreciation for some of the key relationships that contributed to our successes this year.

Relationships with Clients

As our economy slowly improves so, too, do the opportunities for the people we serve. After a significant overhaul to its programs and physical space, Adult and Youth Support Service (AYSS) introduced Building Foundations Spring Board Hub programs to help our clients find their way back into the labour force. Programs are free of charge and include anger management, employment preparation and financial literacy. AYSS also assists people with resume writing, job search, interviewing techniques and follow up practices.

Relationships with Funders

We were very excited this year to open a new residential program, Journey Home, for persons found not criminally responsible who are safely re-entering the community. We are grateful to our funder, Alberta Health Services (AHS), and even more gratified to see that our working relationship with AHS and other collaborators has enabled us to provide exceptional service to those who are making the journey home.

Relationships with Indigenous People

Thanks to our funders, Edmonton Community Foundation and Alberta Indigenous Relations, we are thrilled to continue to offer Walk with Me: Indigenous

Mentorship and Liaison Project. In addition to its own outcomes, this project has given rise to our Truth and Reconciliation Committee that offers opportunities for staff to engage in both learning and action.

Relationships with Partners

Use of Drop in Single Session Counselling continues to grow. Through a partnership of six community agencies, individuals, couples and families can access professional, private and confidential counselling at locations across Edmonton. We greatly appreciate our partners - Boys & Girls Clubs Big Brothers Big Sisters of Edmonton, Canadian Mental Health Association-Edmonton Region, The Family Centre of Northern Alberta, Pride Centre of Edmonton and Seniors Association of Greater Edmonton - and the support provided by the City of Edmonton and United Way of the Alberta Capital Region.

Relationship with CARF

We received our gold seal from the Commission on Accreditation of Rehabilitation Facilities (CARF), recognizing that we continue to meet accreditation standards. Our continued focus on client centred and evidence informed practices has made our programs and services stronger and more impactful than ever. To stay focused, we created an Impact Committee, open to all staff, which is looking for ways to continually improve the effectiveness of our programs and services through an evidence based approach.

Relationship with the Board of Directors

Thank you to our Board of Directors who freely give of their time and expertise to guide and govern our agency. Our board members are a keen group of individuals who believe in the value of our services and share our core values. We appreciate that they take seriously their responsibilities to our clients and the community.

Our staff have been doing extraordinary work to restore our systems to a state that is better than it was before the attack. We thank our funders and supporters for their concern and support during this time of rebuilding. We appreciate our clients, who have been patient and understanding, as they work to rebuild their own lives. We celebrate our staff, leadership team, volunteers and supporters who continue to remind us what really matters. Together we are one team, working to bring safety and harmony to our community.

Board of Directors



We APPRECIATE You!

Edmonton John Howard Society serves a broad spectrum of people in our community, from youth and families to people directly and indirectly affected by crime. We serve these many individuals and groups through residential programs, treatment programs, youth and adult support services, and targeted services like the Family Violence Prevention Centre and Drug Treatment Court Services. Our work is serious, and we take it seriously. But we also like to have fun!

In this abbreviated version of our annual report (see Executive Message) we want to highlight some of the events and volunteer activities that help to build our team and keep us focused on our mission.

Through our Events we collaborate with community partners, funders, donors, clients and other supporters, to help them understand our mission and to greatly increase our own reach into the community. Our partners often say things like, “we love EJHS,” “we refer so many of our clients to you” and “you can help clients in a way that we are not set up for.” Here are just some of the fun and meaningful events we engaged in this year to help bring safety and harmony to our community:

- Every year the building partners in Transition Place come together to host a Client Appreciation BBQ in our parking lot. This year we had a live band and the opportunity to create some artwork to take home and enjoy. Along with hot dogs and hamburgers, there was popcorn and swag to choose from (jewelry, cinch bags and hygiene kits). Many hands made light work, with 30 staff members volunteering their time to celebrate with our clients.
- Lead by staff at Independence Apartments, we joined our friends in Central McDougall for their Annual BBQ. We brought our carnival games and prizes for the kids and gave away as much popcorn as the community could eat!



- Our Youth programs staff participated in a number of youth-focused events with our community partners. Along with the Youth Housing First program for a Community Barbeque, where we engaged with youth and shared in their successes. The REESTART team participated in the Old Strathcona Youth Society Fundraiser. Staff at NOVA joined in the fun at the Kaleido Festival on 118 Avenue with games, popcorn and prizes.

- The 5th Annual Homeward Trust Walk Run was well attended by staff, family, friends and volunteers this year, including 38 staff members. The event attracted almost 300 walkers/runners and raised over \$24,000, which was shared by four agencies: E4C, YESS, iHuman and EJHS. Every dollar raised supports programs and services that help to move youth from high risk situations to positive futures.

- Adult and Youth Support Services continue to participated in Homeless Connect twice a year. This year we gave away clothing, hygiene kits, work coveralls and knitted items for winter – along with information on our programs and services.

- Staff from our Family Violence Prevention Centre (FVPC) and Domestic Violence Complainant Assistance Program (DVCAP) participated in the annual Law Day at Edmonton Law Courts. While the public was treated to fun and silly mock trials in the court rooms.

- Along with our community partners at altView Foundation, we entered a float in this year's Edmonton Pride Parade. The theme was "One Pride Many Voices". Along with the float, our staff and volunteers carried messages of Safety, Hope and Harmony and handed out 500 EJHS Supportive Space buttons to people along the parade route.

- In addition to these and many more events, our staff presented at or participated in 42 presentations, resource fairs, career fairs, on-site tours and post-secondary classrooms to raise awareness of our agency and the programs and services we offer.



• Our Volunteer Program is a mutually-beneficial relationship between our programs and the volunteers that help with tasks in those programs. We offer both ongoing volunteer opportunities and one time-commitments dependent on the volunteer's schedule. Here are just two examples:

• Edmonton Drug Treatment Court Services saw 14 Program Support Volunteers provide almost 600 hours of service.

• A very committed long term volunteer in our Adult Youth Support Services comes in every week for three hours to update the common area boards with information about employment, housing, clothing and meals that are being offered in the community. This year alone, this volunteer has provided more than 166 hours of service.

We APPRECIATE our Volunteers!

Andrew Howe, Anna Baldassarre, Blair Gallant, Bonnie Douglas, Brett Holgate, Cassie Lacika, Cathy Balascak, Chris Hay, Connie Edwards, Connor Bartley, Cynthia Jeffrey, Cynthia Lalonde, Dan MacDonald, Ed Quao, Ezra Rosas Bailon, Frank Kense, Gerald Faucher, Greg Erikson, Kian Janvier, Kirsten Fontaine , Laura Dow, Leo Chow, Liv Vors, Lothar Landsberg, Madison Biem, Marshal Schreiner, McKenzie Stata, Melissa Blumhagen, Michelle Corrigan, Natasha Lacika, Nisa Cyre, Owen Lapierre, Peter Hall, Rohit Gill, Sadaf Mirzahi, Shabo Hochi, Shirley Klyne, Shawn Prince, Shunran Yang, Sienna Bartley, Stephanie Swereda, Sylvia Bodnar, Tim Williams, Tony Knight, Tracey Clayton , Tyler Weeks , Wally Lacika

We APPRECIATE our Board of Directors!

Case Watson, Danisha Bhaloo, Erika Rebus, Faye Hamilton, Heather Teghtmeyer, Kevin Hood, Jim Klinge, Lorne Penner, Malcolm Johannesen, Marissa Tordoff, Peter Smyth

We APPRECIATE our Staff!

Peer Recognition Award - Amanda Geary

Ken Schultz Award - Althia Mcleod

Extra Mile Award - Thea Walter



Innovation Award - A Board of Director and Staff Director endorsed award presented to staff for an idea that advances the agency Vision, Mission, Values and Business Plan.

2018 Winner: Family Violence Prevention APP

Edmonton John Howard Society

Statements of Revenues and Expenditures

Year Ended March 31 2018 2017

Revenues		
Correctional Service Canada	\$ 3,657,333	\$ 3,275,397
Homeward Trust	1,692,224	1,809,491
Alberta Justice & Solicitor General	1,361,917	1,222,145
Other	832,404	744,673
Alberta Health Services - operations	694,135	499,647
Alberta Community and Social Services	672,608	726,633
United Way, Alberta Capital Region	324,387	317,879
REACH Edmonton Council	163,176	159,824
Amortization of deferred contributions - capital assets	84,305	82,223
Alberta Health Services - start up	57,499	-
Alberta Law Foundation	-	147,967
	<u>9,539,988</u>	<u>8,985,879</u>
Expenditures		
Salaries and benefits	6,519,679	6,152,533
Food services	385,844	355,157
Amortization	179,008	168,045
Service charges	31,266	28,850
Other	2,383,670	2,267,518
	<u>9,499,467</u>	<u>8,972,103</u>
Excess of revenues over expenditures	<u>\$ 40,521</u>	<u>\$ 13,776</u>

Statements of Financial Position

March 31

	<u>2018</u>	<u>2017</u>
Assets		
Current	\$ 1,003,286	\$ 1,183,626
Investment	322,710	321,105
Capital assets	<u>1,951,648</u>	<u>1,954,619</u>
	<u>\$ 3,277,644</u>	<u>\$ 3,459,350</u>
Liabilities		
Current	\$ 951,061	\$ 1,130,623
Long-term	<u>809,361</u>	<u>852,026</u>
	<u>1,760,422</u>	<u>1,982,649</u>
Net Assets		
Internally restricted by board policy	378,540	377,713
Invested in capital assets	<u>1,138,682</u>	<u>1,098,988</u>
	<u>1,517,222</u>	<u>1,476,701</u>
	<u>\$ 3,277,644</u>	<u>\$ 3,459,350</u>

The above financial summary is prepared from financial statements audited by Grant Thornton LLP. Complete financial statements, including the auditor's report, may be obtained by contacting us directly at (780) 428.7590.

We APPRECIATE our Donors!

Alison Howes
Angela Neufeld
Ansuman Datta
ATCO Pipelines
Barbara Pearce
Blaine Achen
Calvin Binnema
Carolyn DeFord
Crosstown Auto Centre
Cybertech Automation
David and Joan Roskin
Dawn Nelson
Derek Dillane
Diane Lungal
Elvis A. Iginla
Glenn Day
Grant Dunlop
Greenfield Community Church
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We APPRECIATE our Funders!

Alberta Culture and Tourism
Alberta Indigenous Relations
Alberta Health Services
Alberta Justice and Solicitor General
Correctional Service Canada
Edmonton Community Foundation
Government of Alberta, Children's Services Edmonton Region
Homeward Trust Edmonton
Reach Edmonton Council
United Way, Alberta Capital Region

We APPRECIATE our Supporters!

Gifts In Kind:
Blair Gallant and U OF A Anaesthesia Department
Brenda Scott
Clare Gallant
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