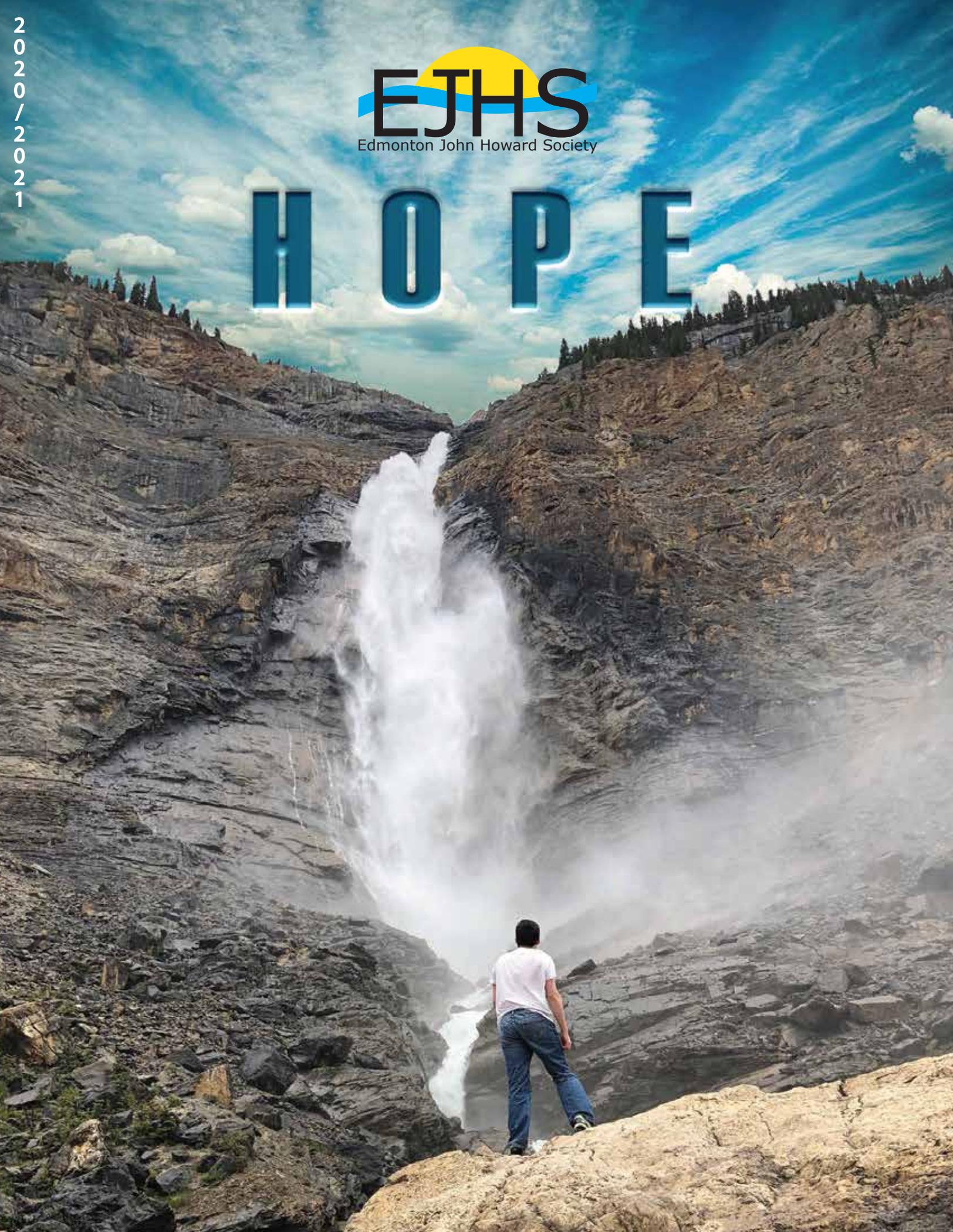


2020/2021



HOPE



Executive Message



It may seem strange to focus on hope during our current reality. Our world has been rocked by a global pandemic that has resulted in job losses, serious health concerns and sadly the death of loved ones. And yet we see examples of resilient people who provide hope each and every day. In this Annual Report, we report on the success of our staff, volunteers, community and most importantly the people who have the courage, in spite of the challenges life has handed them, to discover the hope in themselves and their community.

At Edmonton John Howard Society, we seek to help the people we serve find hope in themselves and the community around them. One of the key things we hear from the people our agency serves is that they found hope within themselves when they started working with our staff and volunteers. Before we can develop skills to overcome challenges, before we can see opportunities, we must have hope.

Working with our colleagues in the human service sector is inspiring. Seeing how people pulled together early and often was humbling. People reaching out to share PPE in the early days when their own supplies were low. Such a basic thing, yet so hope-inspiring. The coordination provided by Homeward Trust Edmonton, Alberta Health Services and all of the community agencies to provide shelter and health care for so many people experiencing homelessness and the impacts of poverty was and remains inspirational. One cannot help but be hopeful when we see what our community can accomplish when needed.

Our continued resiliency as an agency is not without collaborations with many government and non-government agencies and academic institutions. Our partnership with Edmonton Police Service and the expansion of the Integrated Offender Management project, Drop in Single Session Counselling and Nalah project are a few examples of the many throughout our agency and in our community. No agency can competently or comprehensively meet the needs of the clients they serve alone. Our amazing staff and volunteers are constantly seeking to build new bridges to provide services so that the people we serve can live healthy and safe lives.

Although this report covers the fiscal year ending March 31, at the time of writing we received both good and bad news that will impact our ability to serve clients in the upcoming year. After 35 years of providing services at our open custody facility, Bridges Treatment Program at Howard House, we will cease operations on May 31, as the province reduces the number of facilities to one in the province. Our hearts go out to the staff impacted by the closure and the clients who will now be provided services in Calgary; many of them far from their natural supports. We are pleased to report that, along with the John Howard Societies in Calgary, Grand Prairie and Red Deer, we are set to embark on a new service. With resources provided through Alberta Justice and Solicitor General, we will work together to assist people who have been involved in gangs to leave those associations and become healthy members of our community.

We value our gold seal recognizing that we continue to meet accreditation standards as set out by the Commission on Accreditation of Rehabilitation Facilities (CARF). Our focus on providing client centered and evidence informed practices continues and our programs and services are stronger and more impactful than ever before.

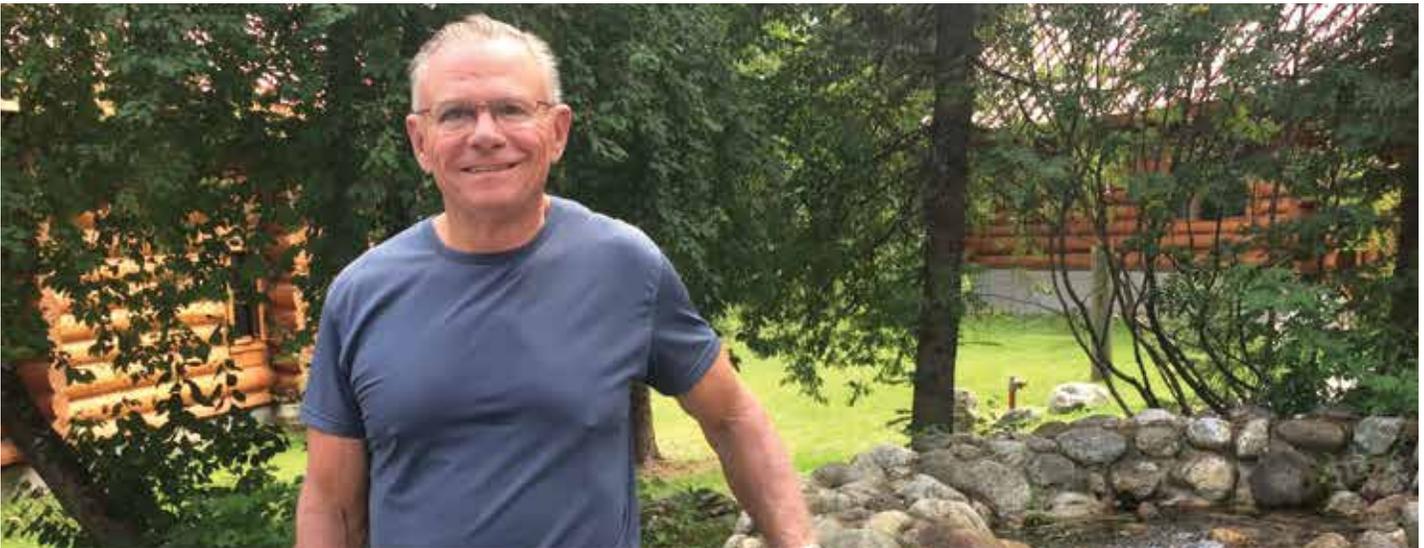
Thank you to our Board of Directors who offer freely of their time to guide and provide governance. We appreciate the responsibilities they take so seriously. To learn more about our Board of Directors please visit our website at www.johnhoward.org. To all of you, our partners, collaborators, funders, clients and colleagues, thank you for trusting in our ability to serve and work together for a safe and harmonious community.

A Volunteer Reflects on Hope

One of the greatest joys I get from working with our clients is seeing hope in them. There is a change in their very countenance when hope springs alive and they see the possibility of a life free from addiction and full of opportunity. Their attitude changes. Their language about themselves and life changes. It is one of those beautiful things that happens in Drug Court! Knowing there is hope for every individual is a driving factor in why I am so excited about being part of the Drug Court team. Hope keeps me motivated to show up every day fully engaged with our clients. It is such a blessing to be part of a team of people who bring so much hope into this difficult arena of addiction and healing.

In these COVID days we are living in, hope is one of the most important tools we have to keep from giving up and to even find the best in every day in spite of all the COVID issues we are dealing with. To me hope is one of the greatest gifts we as humans have ever been given.

Bob, Volunteer, Edmonton Drug Treatment Court



READY FOR ANYTHING

When the COVID-19 pandemic hit in 2020, EJHS was prepared! Not because we had divined the future, but because all the work we had done a few years earlier to prepare for CARF accreditation had given us the structure and tools we needed to meet any challenge. In particular, accreditation ensured that we had:

- Exemplary and ethical business practices from the way finances are managed to ensuring the health and safety of clients and staff;
- A culture of quality and safety, in which everyone is committed to risk mitigation;
- Person-focused standards that emphasize an integrated and individualized approach to services and outcomes;
- Effective communication and staff empowerment across the organization; and
- A Risk Management Plan that was ready to go.

And that wasn't all. Our staff-led Health and Safety committee went into high gear, interpreting public health orders, rewriting policy and communicating new priorities and practices to staff. Many of our funders came through with extra support to offset expenses associated with the pandemic, including personal protective equipment, care kits and safety equipment. Staff and volunteers in all our programs got creative, finding new ways to deliver services and support the people we serve. The year brought new challenges and new opportunities but, in the end, it was business as un-usual!

NEW CHALLENGES, NEW OPPORTUNITIES

Family Violence Prevention Centre

Samantha Desjarlais has worked with the Domestic Violence Complainant Program (DVCAP) for two years. As a Court Support Worker she helps clients through the difficult process of testifying in a domestic violence trial – an experience that can be emotional and triggering. No matter how long or how stressful the journey, Samantha walks beside each client until the court process is over and the client feels safe to move forward. Not only is Samantha a compassionate and tireless supporter for over 100 clients in her case files, she is also the mother of five children. When the COVID-19 pandemic hit with full force, Samantha quickly and effortlessly adapted to the new health protocols, putting herself at varying levels of risk every day to ensure that her vulnerable clients had the supports they needed. She showed an outstanding level of dedication and commitment at a time when the fear of the pandemic was crippling for many. We are proud to have Samantha and her strong and calming presence on our FVPC team.



DVCAP is just one of a variety of programs offered through our Family Violence Prevention Centre. FVPC is dedicated to increasing knowledge, reducing barriers and providing safe and supportive environments to people impacted by domestic violence. While there is always a high need for services, the pandemic created new challenges for staff and clients.

By November 2020, police calls for domestic violence in Edmonton were up 16% over the previous year. This put pressure on FVPC, as staff worked to modify many of their outreach practices and overcome barriers created by public health restrictions on service delivery. Our team showed their strength, flexibility, and determination by adapting quickly to changing circumstances, utilizing whatever tools were available to ensure clients continued to receive the help they needed.

*“Domestic violence fears rise along with Alberta COVID cases: spousal violence police calls up 16 per cent,”
Edmonton Journal, November 25, 2020.*

Many FVPC clients are single parents, and many of these lost their jobs unexpectedly or were trying to work full-time while homeschooling young children. Client calls increased, with many looking for emotional and mental health supports to help them deal with feelings of loss and isolation. Traditional supports were changing daily, either moving to online platforms or no longer



available. Our staff worked hard to find supports and tools to fill the gap and were delighted to receive two laptop computers by donation to support clients with technology needs. During the Christmas season, Sterling Homes donated hampers filled with toys and food for two of our families. The families were overwhelmed with joy when they learned that strangers had reached out and supported them at a time when many people were suffering.

The Outreach program continued to partner with The Family Centre to provide group support for our clients. An intern therapist created curriculum for an eight-week program that was specifically designed for individuals affected by domestic violence. When restrictions were put on in-person gatherings, the therapy group moved to an online platform without missing a beat.

We were pleased to continue our partnerships with FIND Furnishing Hope to provide furniture for individuals and families who have recently left a family violence situation and Forensic Assessment and Community Services (FACS) to provide support for the partners of individuals participating in treatment through our Partner Check Outreach Program.

In July, FVPC launched its first mobile App, called Flourish, which provides easy access to information about domestic violence, including safety plans and community resources. Originally locally-focused, the App was expanded to include Canada wide resources and making the information available to people across the country.

Launched in 2019, the Nalah Centre received funding this year to move from a pilot project to a long-term FVPC program. In partnership with Edmonton Police Service, Aboriginal Counseling, Alberta Justice and Solicitor General, and the City of Edmonton, Nalah supports intimate partner violence complainants as they navigate the overwhelming complexities of docket court. The number of clients served by Nalah more than tripled this year.

Outreach served 57 clients

Nalah Centre served 1055 clients

Domestic Violence Complainant Program (DVCAP) served 280 clients

Partner Check Program served 201 clients

Furniture Program served 61 clients

Support Programs

Like other in-person support programs, Edmonton Drug Treatment Court Service, had to get creative during the pandemic to ensure that participants could meet court requirements while remaining engaged in treatment and focused on recovery. EDTCS provides an opportunity for people who are charged with drug-driven crimes to rebuild their lives through community case management that includes ongoing intensive psychological, addictions and life skills programming and regular probation supervision, court appearances and judicial involvement. Fortunately, this challenge was made easier by increased funding from Alberta Justice and Solicitor General, which allowed us to double participant capacity to 40. The increased funding was part of a provincial expansion of Drug Treatment Courts, which saw new programs open in Medicine Hat and Lethbridge. Three more courts will open in Grand Prairie, Red Deer and Fort McMurray in 2021 and 2022 providing hope to many people like EDTCS graduate Jocelan.



Jocelan* was a married mother of three children when she fell into addiction. As the addiction took over, her life quickly spiralled out of control. She lost her home and her family, at times becoming homeless and turning to crime to support her addiction. Jocelan was facing 3.5 years in jail for serious drug related charges, when her lawyer put her name forward to EDTCS. The program provided long term treatment and support, as she learned to face the trauma that had led to her addiction. But it was not an easy journey. At times, Jocelan wanted nothing more than to return to the “comfort” of her former life. Jocelyn persevered and after 28 months, Jocelan graduated from EDTCS. She is now employed, living in her own apartment and has returned to school to advance her education. She has also reconciled with her children and is building a relationship with them. Through determination and a strong commitment to recovery, Jocelan overcame her broken and desperate past to find healing and hope for the future.

EDTCS served 27 participants with ongoing intakes throughout the year

The Integrated Offender Management program (IOM) provides wraparound supports to help prolific and persistent offenders establish support teams that work with them to develop integrated plans for change. A pilot initiative that ended in 2018 showed that IOM participants were more committed to change because they were directly involved in creating their own plans. This year the Edmonton Police Service provided funding that allowed us to expand the IOM program from 1 to 2.5 facilitators. Between January and December 2020, IOM reported a 76% decrease in crime among the people we served – people like Sam.

When Sam* first came to the IOM program, he had been incarcerated for most of his adult life. He was identified as one of EPS’s top five offenders, causing the most harm and demanding the most police resources. Sam was originally reluctant to join IOM but after several visits where the program benefits were explained to him, he finally agreed. Sam was released from the Edmonton Remand Centre in July 2020 and has never been back. With the support of the IOM facilitator, he has remained sober and is living in his own apartment with help from Housing First.

IOM served 75 participants

Due to COVID restrictions, our Creating Awareness Program at the Edmonton Remand Centre had to make a hard pivot away from in-person learning to a supported, self-study program. The purpose of the Creating Awareness Program, which is unique to the ERC, is to bridge the gap between time in remand and the next stage of life, helping participants build confidence and develop skills that they can use on release. The program addresses five key topics: Communication, Financial Literacy, Stress Management, Employment Preparation, and Pre-Release Planning. Participation is voluntary and offered on a first come, first served basis. During the pandemic, staff developed self-study workbooks that were delivered to 15 registered participants each week. The completed workbooks were then reviewed by staff, who answered questions and provided information according to participant needs.

Creating Awareness Program served 243 participants

The Canada Border Services Agency Alternatives to Detention – Community Case Management and Supervision program continued to supervise individuals in the community facing removal from Canada. This program serves individuals who remain cooperative with the Canada Border Services Agency (CBSA) but who may lack a bondsperson or who require social service support in addition to a bondsperson to mitigate risk upon release into the community. The Interim Case Manager, Mel Li, was awarded our agency Peer Recognition Award recognizing her important work with these individuals and being an ambassador for our organization.

Alternatives to Detention – Community Case Management and Supervision served 26 participants

BUSINESS AS UN-USUAL

Residential Services

Our agency provides a temporary home to over 399 adults and youth through seven residential treatment and community housing programs. We knew that housing was an essential service during the pandemic, but how could we keep our staff and residents safe? Our ever resourceful staff and supporters found a way – in fact, many ways.



Through the dedication of our staff, operations at 101 Street Apartments continued during the pandemic or, as one staff member said, “We survived COVID!” 101 Street is a community based residential treatment facility for adult males on release under the authority of Federal justice services and this year, our staff handled very unusual circumstances and situations with poise and professionalism. During this difficult year, one resident donated gym equipment, which gave our residents a positive outlet for stress and anxiety that was growing due to the pandemic.

Despite many challenges, 101 Street residents like Justin were able to find hope. When he first arrived, Justin was defiant and would not listen to staff instructions. Once he let down his defenses, Justin began to flourish. In fact, Justin will likely be remembered as 101 Street’s “Most Improved Resident”! By the end of his stay, Justin had obtained a full time job, steadied himself on Suboxone, learned coping skills to manage negative thoughts and became a better son to his mother. What had seemed a challenge at first ended with a fond farewell and stable transition into the community. Justin sees a brighter future for himself and is working hard to make it a reality.

101 Street Apartments served 145 clients.

Like 101 Street, Independence Apartments provides housing and supports to adult males on conditional release under the authority of the Parole Board of Canada. We renovated residential units to make them “COVID-safe” and continued to provide one on one supports to residents. As one staff member said, “This past year has proven to be challenging for everyone. Our staff stepped up to help with shift coverage and overcoming barriers due to COVID-19. They have truly provided our clients with a ray of hope during this time.”

A resident echoed that sentiment: “With the encouragement, kindness, care from all of the staff, I have a greater outlook and HOPE. The staff at IA are friendly, accepting, overly helpful and have a nice demeanour and attitude. I’ve been greatly blessed by staff. There has been a healing in my heart and mind from the kindness and generosity of the staff at EJHS. Thank you from the bottom of my heart.”

Independence Apartments served 130 residents



Our newest adult residential program, Journey Home, which opened in 2018, provides long-term housing for adult males under the authority of the Alberta Review Board and Forensic Assessment Community Services Not Criminally Responsible Outpatient Team. There is no question that the pandemic created new challenges for our residents, but it also led to deeper connections with staff, as people were less hesitant to keep their struggles to themselves and more willing to ask for help. Residents also found joy in new recreation activities developed by our creative staff.

Journey Home saw many successes this year. All residents maintained their sobriety. One client transitioned back to his home community. Another earned his class 3 license and three bought cars. Two residents are actively working to finish high school, while another is learning Cree to connect with his culture. We celebrated holidays and birthdays together. One client (pictured) stated that the birthday party that we threw for him was “the best birthday he had since he was a kid, it was a really great day”. These successes might seem small to people outside but to our clients they are huge and the source of hope for all.

Journey Home served 12 clients

The LOFT, which provides a voluntary supported living environment for youth, 16-24, who experience or are at risk for homelessness, provided a new safe space for residents by purchasing a new gazebo and patio set for the backyard. Residents were able to enjoy the outdoors all summer and into the fall, while still following COVID safety protocols. The outdoor space also provided a place for professional support visits, when permitted.

Jo* came to The LOFT this year after being barred from the family home. After a few months of couch surfing and youth shelters, Jo had incurred a high amount of debt. The youth needed help – and hope – to move forward. Jo’s goals were to complete high school, pay off debt, and move into an apartment. With a stable home at The LOFT and access to daily necessities, Jo achieved all of these goals. As Jo prepared to move into an apartment, the youth was full of hope for the future and looking forward to new experiences and opportunities, including post-secondary education.

The LOFT served 16 clients

NOVA is a harm reduction focused supportive living environment for youth, 16–24, who are experiencing homelessness. In a normal year, we offer two streams of support: STAY for long-term stays of up to 18 months, and REST for short-term stays. However, this wasn't a normal year. REST took a rest, but STAY continued to provide housing and on-site supports, including individual mental health counselling. We were delighted to welcome back Jeri Melting Tallow-Healy as our Indigenous mentor who provides guidance, knowledge and teaching about Indigenous culture, history and practices for both residents and staff. Another staff member, Blake Harris, was also an important sign of hope this year.

Blake slipped into the newly created Evening Supervisor position at NOVA just in time to become a COVID hero. He played a key role in helping staff and residents understand and implement the new standards, including instructional videos that he made to guide staff through our Close Contact Policy. Not only were these videos informative, they were fun and lighthearted. Staff loved them! The pandemic also saw an increase in youth seeking housing and Blake made it his mission to connect with both the youth and their families with compassion and understanding.

Blake makes a special effort to spend time with all NOVA residents, building rapport that can help residents achieve their goals and, at the same time, know that it's safe to come back and try again when they fall. Most of all, Blake has a great attitude and brings a positive vibe to each shift. Our NOVA program manager sums it up this way: "I couldn't imagine making it through this year without Blake!"



NOVA's STAY served 48 youth

Donnelly House provides transitional housing for males and females, 16 and over, who are experiencing homelessness. Although the past year was difficult for residents, staff worked hard to maintain the status quo. In addition to new cleaning practices and continuous masking, staff were tireless in checking in with residents and helping them navigate new challenges. They also put their creativity to work, coming up with creative ways to help residents stay productive and providing a safe space where they could find hope.

Robert* came to Donnelly House after years of living on the street. He was relieved and grateful to have a warm bed, good food, and a solid roof over his head. Robert learned basic skills that many of us take for granted, like cooking for himself and using a washing machine. He finally had access to routine health care, as his support team always knew where to find him. Donnelly staff worked in collaboration with his support team, to help Robert obtain new glasses, dentures, and a walker. During his time on the street, he had seen friends die from overdose, and knew well the strong grip of addiction. At Donnelly House he loved to sit and chat with others and relax outside in the sun. He was a particular fan of his midday nap! Robert was eventually connected to a long-term supportive living facility and a more hope-filled future.

Donnelly House served 33 clients

Although Bridges Treatment Program at Howard House will close its doors on May 31 after 35 years of service (see Executive Message), it was business as un-usual this year. As in our other residential programs, Bridges staff rose to the challenge presented by the pandemic to keep our staff and residents safe and focused on their goals. Despite the suspension of in-classroom learning for three months, Howard House residents were able to earn 202 credits towards their high school diplomas this year.

Nash* was referred to the Bridges Treatment Program at Howard House earlier this year but his admission was declined. Struggling with mental health stability, Nash was unable to answer basic interview questions and, instead, ended the interaction with some rather colorful words directed at staff. For the next several months he remained at Alberta Hospital Edmonton, where he worked on Cognitive Behavioral Therapy skills and medication stability. He was again referred to the program. Nash thrived at Bridges and continued to work diligently on his addiction and mental health issues. He even voluntarily agreed to stay beyond his Warrant Expiry Date to help him transition back to his home community. Nash's support team were able to secure a residence with PDD supports. When the agreed discharge date came, Nash was beaming as he loaded the car with the household supplies that he had helped to pick out. Full of hope, Nash said he was ready to embark on a new chapter of his life.

Howard House served 15 clients



One on One Supports

When the call came to suspend non-essential services, we had some tough choices to make. While our residential services were clearly essential, other programs could be suspended for a short time while we increased safety measures and explored alternative delivery methods. But what about one-on-one supports for highly vulnerable people who do not have stable housing, access to basic needs or good support systems?

We knew that in-person contact carried risks but, without it, many of the people we serve in our Adult and Youth Support Services (AYSS) and Youth Housing First program would have no where to go. We quickly ramped up safety protocols and renovated our service spaces, which allowed us to keep our doors open for in person client meetings throughout the pandemic. The telephone also became a lifeline for our clients.

Thanks to the United Way of the Edmonton Capital Region, we were able to give free COVID safety kits and \$50 Walmart gift cards to our AYSS clients. Despite a year of change and uncertainty, AYSS participants found hope, including one who was accepted to university, another who got his own apartment and a new bicycle. And 72 who completed Building Foundation employment preparation courses online.



One Youth Housing First client found safety and freedom with the help of our staff. Sally* was already a YHF client when she disclosed that she was experiencing partner violence at home. Her housing support worker connected with the EJHS Family Violence Prevention Centre team to help Sally create a safety plan and secure resources to carry it out. Our staff advocated for Alberta Supports to pay for Sally's flight to Ontario, where she was reunited with her family.

Adult Support Services served 337 clients

Youth Housing First served 82 youth

REE*START is a free and voluntary program that supports youth, 15-24, by helping them develop positive support systems and the skills and knowledge they need to become healthy adults. The program continued to accept referrals and to support existing clients during the pandemic. Bridget was referred to REE*START by her school counsellor. Shortly after coming to us, tragedy struck. Bridget's father died by suicide. At the same time, her mother was being treated for breast cancer. Just before Christmas, her mother reached out to our staff for help. REE*START staff worked with Adult and Youth Support Services to provide a food hamper and gift hamper to help the family of six children find hope again. REE*START connected Bridget to grief counselling and other community supports. She is now looking forward to her high school graduation in June 2021!

REE*START served 23 clients

WrapED is a youth support program, offered in collaboration with our community partners, that helps youth at risk of or engaged in gangs exit this high-risk lifestyle. Our work with these youth offers hope to them, their families and the broader community. In 2020, we found creative ways to continue to offer these essential supports.

Angela is just one of our success stories. She came to WrapED struggling with addictions, mental and physical health issues, few positive peer connections, poor school attendance, and no prospects for legal employment. In less than a year of working with a WrapEd facilitator, Angela has forged a new path. She successfully addressed her addictions, completed pre-and post employment programs and secured full time employment. Angela has also re-enrolled in high school and is on track to graduate this year. The possibilities are now endless for this young lady!



WrapED assisted 40 youth between September 2020 and March 2021



When Transition Place closed its doors to all but our Adult and Youth Support Services, Edmonton Drug Treatment Court Service and Youth Housing First clients in March 2020, we were no longer able to offer Drop in Single Session Counselling. Fortunately, our DISSC partner, The Family Centre, continued to provide this essential service to our clients through virtual delivery.

Our Community Assessment and Parole Supervision (CAPS) also continued business as un-usual this year. CAPS interviews community supports to assess their suitability to assist offenders with reintegration upon release.

**An average of 51 Community Assessments were completed each month
500 clients were assisted in their journey back into the community**

TEAMWORK

In a year full of pivots and shifts, our staff-led committees continued to speak out and bring awareness to issues that impact our clients, staff and volunteers. Although other areas of life slowed, ACDC (A Celebration of Diversity Committee) accelerated its efforts on diversity, racism and social justice. Committee members continued to offer Cultural Consciousness training through virtual delivery. The committee also highlighted the amazing work by community members and purchased an art piece, by local artist Jamelle Davis, to commemorate 2020.



Our Truth and Reconciliation Committee also worked hard this year, despite the challenges. The committee provided red dresses to all programs for display on National Day of Awareness of Missing and Murdered Indigenous Women and Girls (MMIWG) in Canada. Like ACDC, TRC also continued to offer Indigenous Awareness training through virtual delivery.

"We recommit to healing ourselves and each other, and to co-creating alongside comrades, allies, and family a culture where each person feels seen, heard, and supported"



Although many of our committed volunteers were not able to provide in person support to clients during the pandemic, we continue to recognize the value of their caring, compassion and desire to support the agency – and the magic that can happen when we work towards a common purpose. Despite COVID restrictions, Program Support Volunteers for the Edmonton Drug Treatment Court provided an amazing 558 hours of support to clients. Other volunteers, including Board Members, also gave freely of their time and talent to our mission during this challenging year.

Program Support Volunteers and Board Members contributed 810 hours

Like everything else we did this year, we found new ways to engage and collaborate with staff, community partners and donors through virtual events and other educational activities. Our in-house United Way Campaign was an overwhelming success, raising an amazing \$21,153! The campaign included a newsletter, video on social media and virtual Community Impact presentations by a variety of speakers to inspire social change. We were proud that our leader, Robin Murray, was recognized with a United Way Award of Distinction this year; the George Letke Award recognizing an Outstanding Volunteer of the Year!



“Through my work at Edmonton John Howard Society, I get to see the impact of United Way dollars raised; everyday I see these dollars go to helping people become the best they can be and great community members”

Robin Murray

Our social media platforms were well-used this year to promote our programs and services, and to let clients and potential clients know how to access services. Staff also participated in virtual Career Fairs, Criminal Justice Education presentations to online classrooms and other virtual activities that connected us to new groups and helped to raise our profile in the broader community.

VOLUNTEERS

Bob Franke (EDTCS)
Bonny Kruk
Ed Quao (EDTCS)
Gary Grewal
Kaytlyn Lemmom
Ken Ngan (EDTCS)
Stephen Lore
Tolessa Abdi
Tracey Clayton
***Edmonton Drug Treatment Court Service (EDTCS)**

FUNDERS

Alberta Community and Social Services
Alberta Health Services
Alberta Justice and Solicitor General
Correctional Service Canada
Edmonton Community Foundation
Homeward Trust Edmonton
Reach Edmonton Council
The Edmonton Police Services (City of Edmonton)
The John Howard Society of Canada
United Way, Alberta Capital Region

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Faye Hamilton
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***Sarah Fox-Junker (Auditing Member)**

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Kyle Johnson
Laura Heatherington
Leah Ramoutar
Limor Webber
Logan Phillips
Lorne Penner
Lynn Hanna
Morgan Gagnon
Richard Hibbard
Seven Lions
Sharman Hnatiuk
Stephen Burford
Steve Rose
Tarku Etana

Extra Mile Award - Donny Kinistino

Donny works with our Edmonton Drug Treatment Court Service. On a daily basis Donny goes over and above to support the clients of our program in a way that goes beyond his job description. Donny displays compassion in a professional manner that is second to none. Donny always shows kindness and professionalism with the clients while maintaining boundaries and upholding the rules of the program and modelling the values of the agency.



Peer Recognition Award – Mel Li

Mel works with our Alternatives to Detention, Community Case Management and Supervision Program. Mel goes above and beyond for the clients (and her coworkers) on a daily basis. Mel handles any situation thrown at her with composure and is quick to find solutions to support her clients. Mel is a busy lady but she always finds time to provide an extremely high level of client care. She always ensures that any and all work she completes is done with a high level of accuracy, detail and care.



Ken Schultz Award - Sukhwinder Badwal

Sukhwinder works at our Nova program. Her passion for her work is evident and she strives for an inclusive environment for staff and clients. She is the first to volunteer her time; she is kind, creative and positive. She is mindful in her professional relationships with both clients and colleagues and fosters EJHS mission and values. She set a goal for herself to provide clients with positive affirmations; every time she works she puts a note for each youth on their light switch.



HOPE FOR THE FUTURE

Whether or not we consider it, hope is an integral part of everybody's life. Every person hopes for something. It is an innate component of what it is to be a human being. Hope helps us explain what we need in our futures. It motivates and inspires us that life is worth living.

What exactly is hope? A definition of hope can vary depending on the individual. For some people, it expresses their belief that wonderful things will happen through belief in God, Allah, a supreme being or in a higher power. They may direct their hopes outward through prayer. For other people, it can mean always looking on the bright side, even when there are challenges. To put it another way, they are always hoping for the absolute best.

Whatever the specifics, hope implies a yearning for things to get better. Hope is realizing for a truth that the desired result is going to happen. This is not fantasy, but rather a confident anticipation of what can be.

Why is hope so significant? To have hope is to select an outcome that makes our lives clearer in a particular way. Not only does it make difficult current circumstances more tolerable, but it can also ultimately enhance our lives. That's because imagining a brighter future encourages us to take the necessary measures to make it happen.

This is a unique time in history full of much change. I realize that we are all experiencing a lot personally as we continue to adopt to longer-term management of the COVID-19 pandemic. This is a wonderful opportunity to encourage and support one another as we learn how to make a greater impact and leading change all around us.

I want you to receive this in your spirit: by this time next year, it is going to be a different story. What you thought was permanent is only temporary. What looks too big you will defeat. What seems impossible you will accomplish. This is a new day. I believe it is your year of hope.

– Edwin, Volunteer



Edmonton John Howard Society Statement of Revenues and Expenditures

Year Ended March 31	2021	2020
Revenues		
Correctional Service Canada	\$ 3,925,531	\$ 4,005,710
Alberta Justice & Solicitor General	2,223,373	1,753,158
Homeward Trust	1,877,660	1,800,401
Alberta Health Services - operations	1,352,915	1,332,735
Other	948,048	1,001,845
Government of Alberta Children's Services, Edmonton Region	-	504,527
Alberta Community and Social Services	421,270	165,236
United Way, Alberta Capital Region	402,512	327,032
REACH Edmonton Council	124,229	71,038
Amortization of deferred contributions capital assets	107,500	107,501
	<u>11,383,038</u>	<u>11,069,183</u>
Expenditures		
Salaries and benefits	8,223,845	7,515,182
Food services	494,153	438,333
Amortization	241,144	234,024
Service charges	62,874	32,813
Other	2,374,207	2,671,353
	<u>11,396,223</u>	<u>10,891,705</u>
Excess of revenues over expenditures	\$ (13,185)	\$ 177,478

Statement of Financial Position

March 31	2021	2020
Assets		
Current	1,329,223	1,348,568
Investment	504,245	503,542
Capital assets	1,853,681	2,017,613
Intangible asset	327,101	317,363
	<u>\$ 4,014,250</u>	<u>\$ 4,187,086</u>
Liabilities		
Current	1,416,988	1,469,139
Long-term	814,373	921,873
	<u>2,231,361</u>	<u>2,391,012</u>
Net Assets		
Internally restricted by board policy	420,085	386,577
Invested in capital assets	1,362,804	1,409,497
	<u>1,782,889</u>	<u>1,796,074</u>
	<u>\$ 4,014,250</u>	<u>\$ 4,187,086</u>

The above financial summary is prepared from financial statements audited by Grant Thornton LLP. Complete financial statements, including the auditor's report, may be obtained by contacting us directly at (780) 428 7590.

